

Guarantee

The Intercorp Exclusive Performance Pledge™ Guarantee of Excellence

It's All About Trust

When you place an order with Intercorp, we understand you are placing your trust in us. The trust to deliver a quality product, printed properly and delivered on-time. But more than this, you are placing your trust in us to make you look good. For **twenty-five years**, we have taken our clients' trust to heart and offer our Performance Pledge Guarantee of Excellence. This is our commitment and promise to make you look good.

★★★★ Total Satisfaction

We are not satisfied unless you are satisfied. This unconditional guarantee ensures your 100% satisfaction... no conditions, no strings, we deliver on what we promise.

★★★★ Prompt and Timely Delivery... Guaranteed On-Time or *You Do Not Pay*

We guarantee to have your special event orders delivered on-time. Simply put, if we accept your order and commit to deliver it by a specific date and are not able to ship on-time as promised - ***you do not pay***. We have not missed a special event date in over ten years!

★★★★ Accurate Order Fulfilment

We have put together the systems, procedures, and checks, combined with knowledgeable and caring staff. We maintain an incredible 99.7% accuracy rating in order fulfilment and back this up with this exclusive warranty. If we make an error, ***we will take full responsibility and make it right immediately***.

★★★★ Guaranteed Imprint and Graphic Quality

We guarantee that your imprinted logo and message will be exactly as approved, and that your graphic specifications will be adhered to... without compromise. If we fail, ***we will replace your order immediately***.

★★★★ Timely Response to Your Needs

Each of our team members are empowered to take action immediately to resolve any needs or concerns. When you call us, there is always a qualified person to talk to... no voicemail hide-and-seek, no having to track down the rep. ***We guarantee immediate action!***

★★★★ We Do What We Promise - No Unpleasant Surprises

We deliver on our promises with no unpleasant surprises. ***You do not pay*** for any charges or fees not fully explained up front.

★★★★ Professionalism

Our national award winning team is headed by James and Michael Hilborn, who are both certified Master Advertising Specialists (MAS). This is the industry's highest professional accreditation and represents under one percent of the industry community. ***We take full responsibility to uphold our commitment to you.***

It's all about
Excellence!™